In printer rental business. Neglecting customer;s service request is very critical . you might loose your client

If your customer encounter problem while using printer. Client will contact you by phone or email or message to your admin office for the service of your rental printer

But mostly what happen is like this

Client will contact your staff or technician or someone in charge . but the person who will received the service request from client will forgot or neglect client request due to intentional purpose or forgot . Your client will be neglected.

Our software solve this problem . Client will not call or email or else . Client will just log on our ticket system then just request service with few click only .

Client Srevice request will be notified on our system and sent to email to all technician and management office . Your technician can easily arrange service request by list . You will never miss client service request . our software has inventory . Service Report . Service contract management and more which is needed in printer rental business



**나의 말:**

rewrite In printer rental business. Neglecting customer;s service request is very critical . you might loose your client If your customer encounter problem while using printer. Client will contact you by phone or email or message to your admin office for the service of your rental printer But mostly what happen is like this Client will contact your staff or technician or someone in charge . but the person who will received the service request from client will forgot or neglect client request due to intentional purpose or forgot . Your client will be neglected. Our software solve this problem . Client will not call or email or else . Client will just log on our ticket system then just request service with few click only . Client Srevice request will be notified on our system and sent to email to all technician and management office . Your technician can easily arrange service request by list . You will never miss client service request . our software has inventory . Service Report . Service contract management and more which is needed in printer rental business

**ChatGPT의 말:**

ChatGPT

In the printer rental business, neglecting a customer’s service request can be extremely damaging, potentially leading to the loss of business. When customers face issues with their rented printers, they typically reach out via phone, email, or message to your office for assistance. However, in many cases, the service request has been ignored by a staff member, technician, or person in charge due to forgetfulness or negligence, and the client’s request may be overlooked.

Our software eliminates this issue. clients can simply log into our ticketing system and submit a service request with just a few clicks. Instead of calling or emailing. Once the request is made online, our system immediately notifies technicians and management via email, ensuring no request is missed.

Technicians can see real time service request list . It will help for technician to arrange their service schedule easily

Additionally, our software includes features like inventory management, service reports, and service contract management which is very necessary for running a printer rental business.